

January 2000.

To whom it may concern,

**Shmulik Liebermann**

Shmulik was working as a field service engineer for Scandinavia since 1.1.1998 till 1.1.2000.

During that time, Shmulik was responsible to implement new S/W releases and H/W equipment to customers in Scandinavia region as well as training the customers' technical staff.

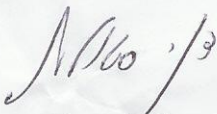
Shmulik has good ability to learn new technical material, improvise solutions when needed and excellent human relations skills.

Beside his technical duties, Shmulik has established strong bonds between the technical staff of the customers and the firm, for the best interest of Converse.

Shmulik has performed his tasks and duties for the best, both to the firm and to the customers.

I'd strongly recommend hiring Shmulik to any technical position.

Sincerely,



Danny Stoler  
Customer Support Team leader and acting support Manager  
Sweden and Denmark Region  
Converse